

## TERMS AND CONDITIONS

For rentals :

Reservation : for validation, you must return the reservation contract accompanied by the deposit of 30% of the total amount of the stay including the administration fee of €15.

The balance must be paid 30 days before your arrival date unless agreed with management.

The reservation: It is only effective after the return of the reservation contract signed by the manager acknowledging receipt of the deposit and the contract.

Rental: It will be at your disposal from 4 p.m., your arrival is possible until 8 p.m. You must vacate the rental before 10 a.m. on the day of your departure.

The stay: It takes effect on the day of reservation, in the event of delayed arrival or early departure no price reduction will be granted.

The deposit : The equipment for each rental is subject to a detailed inventory. The tenant must check and report any anomaly on the day of arrival. A deposit of €300 for the mobile homes and €500 for the chalet will be requested upon your arrival by creditcard and €80 for cleaning by credit card as well. They will be destroyed at the end of the stay after inventory. If the exit inventory cannot be carried out during office hours, you will be informed by email or telephone of the outcome of the deposit. It guarantees loss, breakage, degradation of equipment and cleanliness. Cleaning of the mobile home is the responsibility of the tenant. At the end of your stay, the mobile home must be returned in perfect clean condition inside and in the immediate surroundings. Otherwise, you will be charged a flat rate of €80 for cleaning. If you do not wish to do the cleaning, you can request the cleaning package 48 hours before your departure.

For camping place :

Reservation : for validation, you must return the reservation contract accompanied by a deposit of 25% of the total price of the stay including the administration fee of €7. The deposit is deductible from the stay if the duration of the stay is respected.

The base price includes a camping place for 1 to 2 people (if more people a rate applies, maximum 6 people in total) and a vehicle (tent, caravan or motorhome), access to reception infrastructure.

There is also a basic price for a "motorhome stop" 1 to 2 peoples (arrival after 6 p.m. and departure the next day before 10 a.m.), as well as a camping place for 1 person and 1 bicycle.

Additional costs (electricity, additional person, pets, additional vehicle, tourist tax, contribution to household waste, etc.) are not included in the base price and will be added to it.

The camping place : It will be at your disposal from 3 p.m., your arrival is possible until 8 p.m. You must vacate the pitch before 11 a.m. on the day of your departure.

Payment for the stay must be made no later than the day before departure. For any delayed departure, you may be charged an additional day at the current nightly rate.

You will be asked a deposit of 100 euros for the rental of a refrigerator.

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Payment of the deposit can be made either by :

Credit card on our online reservation system or by phone,, transfer.

For the credit transfer here are our bank details:

Our international account number (IBAN): FR 76 3000 4019 6900 0101 5626 770

Bank identification code (BIC) : BNPAFRPPXXX Name of the bank : BNP Paribas in Biars sur Cère

Address : BNP PARIIBAS BIARS CERE - Name of account holder : SAS VINTAGE LES GRANGES

### Insurance

The tenant must have civil liability insurance for fire, bad weather, natural disasters, etc.

He must inform his insurer of his rental at the Les Granges campsite.

### Cancelation

We strongly advise you to take out cancellation insurance from our service provider CAMPEZ COUVERT, the subscription document is available on our website, the link is automatically made when you book online if you opt for the option.

### Access

The campsite is open from May 4 to September 28, 2024.

The reception office is open in high season from 9 a.m. to 1 p.m. and from 3 p.m. to 8 p.m.

And in low season from 9 a.m. to 12 p.m. and from 3 p.m. to 7 p.m.

The campsite is open from 8 a.m. to 10 p.m.

After 10 p.m. you will have to park your vehicle in the outdoor car park.

### Groups and minors

Groups must be supervised by qualified guides.

No minor is accepted without the presence of a parent.

### Eco-participation

You will be asked to contribute to household waste for any stay in our campsite, i.e. :  
€0.50/night/stay.

### Animals

Animals kept on a leash are allowed on the site and must under no circumstances be left alone on the pitch or in the rental accommodation. They must be vaccinated, tattooed and treated against fleas.

They are not allowed inside the grocery store and the swimming pool.

We do not accept category 1 and 2 dogs.

### Disputes

In the event of a dispute and after contacting the establishment's "customer" service, any campsite customer has the possibility of contacting a consumer mediator, within a maximum period of one year from the date of the written complaint. , by LRAR, to the operator.

The contact details of the mediator likely to be contacted by the client are as follows :

CM2C, 49 rue de Ponthieu 75008 PARIS Telephone: 01 89 47 00 17.

## INTERNAL RULES

The campsite is closed from 10:00 p.m. to 8:00 a.m. After 10:00 p.m., please leave your vehicle in the outdoor parking lot.

For the safety of your children, speed is limited inside the campsite to 10 km/h.

You are asked to circulate in silence in the aisles, in the bathrooms and to respect your neighbor's sleep after midnight.

Swimming is unsupervised, children must be supervised by an adult.

For hygiene reasons, swimming shorts and Bermuda shorts are prohibited in the swimming pool, only swimming trunks and swimming boxers are authorized.

Inflatable objects are also prohibited in the pool. Passage under the shower and the footbath is obligatory to access the swimming pool.

Eating or smoking is prohibited on the pool deck.

The swimming pool opens from 10 a.m. until 9 p.m.

Dogs must be kept on a leash and vaccinated in accordance with current legislation. Dogs must not be left alone under any circumstances.

**Electric barbecues and planchas are prohibited so as not to overload the electricity network.**

The use of bleach is not authorized to ensure the proper functioning of septic tanks.

The trash cans should be placed in the containers located outside the campsite near the volleyball court.

You can also leave your compostable waste in the indicated place.

**There is no charging station for electric vehicles.**

Camping les Granges\*\*\* 46110 VAYRAC (France) – Tel: (33) (0)5.65.32.46.58

Registration with RCS Cahors: 978 095 172 000 18