





# Heated swimming pool !!

# Welcome to Camping les Granges, Holidays near the river

From the moment you arrive, you will be enchanted by the lush natural environment, with the cliffs forming a mineral backdrop, highlighting the beauty of the river. The rippling Dordogne invites you to stay for a while in this shady high-quality campground, where the calm of the surrounding nature mixes with the varied activities offered by this campground.

Spread across a wooded park of 5 ha, slightly overhanging the river's edge, we offer 150 tourist campsites of around 100 m<sup>2</sup>, 35 of which are equipped with comfortable mobile homes at prices to suit any budget. The campsites are spacious and semi-shaded, with landscaped divides. The proximity of the river Dordogne urges you to swim, fish, and canoe, as well as walk and ride along its banks.

We will share with you our attachment and devotion to our region. We will give you plenty of ideas for places to visit, and unusual sites to discover, you won't have enough time to see and do everything during your holiday in Lot.

In a radius of 20 km (less than 20 minutes away) you can visit Rocamadour, the Gouffre de Padirac, Lacave, Carennac, Loubressac, Autoire, Castelnau, Martel, Collonges la Rouge. In under an hour, you can visit Sarlat, St Cirq Lapopie, and the prehistoric caves of Pech Merle. "The Dordogne Valley" is a Grand Site of the Midi Pyrénées. In 2012, the Dordogne basin was classed as a world biosphere reserve by UNESCO.

But did you know? In Lot, there is also: a rich wildlife offering itself to amateur photographers, a luminous sky free from pollution, perfect for looking at stars, and – after Brittany and Aveyron – it is here that the greatest number of dolmens can be found! We look forward to helping you discover our beautiful region...

### Open from the 14 of may 2022 until the 10<sup>th</sup> of september 2022

Opening hours of the office : From 9h to 13h and from 15h à 20 h in july and august The gate is closed from 10 pm to 8 am and from 9h to 12 h and from 15 h to 19 h in may/june/september

### Our Services:

- Stay connected thanks to our Free Wi-Fi zone near reception and at the bar,
- New sanitary facilities, heated baby's bathroom, open access 24h/day, free hot water
- Shower and toilet for persons with a disability
- > Campervan service area,
- > Communal barbecues
- Launderette (token-paid washing machine and tumble dryer).
- Fresh bread available from May to September.
- From 2 July to 27 August 7 days a week: Grocery store, bread and pastries to order
- bar, ice cream, snack bar
- A children's playground,
- A library corner

- Pétanque pitch, ping pong table, football and volleyball pitch, snooker, pinball machine, table football.
- > Tourist information, hiking circuits
- 24mx10m heated swimming pool and paddling pool (non-supervised, free access 10am to 9pm, for hygiene purposes, board shorts and inflatable mattresses or objects are not permitted,
- From the campground, a little path will lead you to small islands and pebbled beaches, where you can swim, swim and paddle
- activities during the high season

Near: at 3.2 km, the village of Vayrac, you will find : supermarket and twice a week a market

PAR MESURE D'HYGIENE RESPECTEZ LA CONSTA

From the Dordogne Valley campground you can enjoy a number of walks and mountain biking trails, the routes for which are available at reception.

Nearby: Horse-riding, caving, rock-climbing, canoeing, canyoning, paragliding

**Access:** GPS 44.93462 / 1.67981 (lat./long.)

5 hours from Paris and Lyon, 2 hours from Toulouse, Bordeaux or Clermont Ferrand.

A20 motorway: Paris towards Toulouse: after Brive Exit 52 Noailles D156-D8-D720, to Vayrac Follow the sign indicating "Base de Loisirs"

Toulouse towards Paris: Exit 55 Souillac, Martel (D803) to Vayrac Follow the sign indicating "Base de Loisirs" SNCF station 3.5 km away in St Denis les Martel and Vayrac.

Airport: Cressensac (Dordogne Valley Brive): 24 km or Limoges: 134 km

Address: Lieu dit les Granges 46110 VAYRAC

Camping les Granges lieu dit les Granges 46110 Vayrac (France)

🕾: (33) (0)5.65.32.46.58 Site internet: www.les-granges.com E.mail: info@les-granges.com











### Pitch prices 2022 for a night Freely choose your arrival date!

| In july and august : Arrival from 10 am  departure before 10 am  Shower and Swimming pool free access | 14/05 to 18/06<br>21/08 to 9/09 | 190/06 to 20/08 |
|---|---------------------------------|-----------------|
| Package simple (2 persons + 1 pitch with 1 car)   | 19.60 €                         | 21.70€          |
| Package confort (2 persons + 1 pitch with 1 car + Electricity 10 ampères)                             | 24.40 €                         | 26.50€          |
| Additional adult 8 years old and more   | 6.45 €                          | 7.10 €          |
| Additional child 2 to 7 years old (free under 2 years old)  | 4.10 €                          | 4.90 €          |
| Additional pich (1 car maxi)  | 6.70 €                          | 7.50 €          |
| Electricity 10A ( you need :european plug and/or french plug/ extention cord 20 meters)               | 4.80 €                          | 4.80 €          |
| Animal (1 maximum, vaccinated, kept on lead)  | 2.50 €                          | 2.50 €          |
| Fridge (on booking only for 5 days minimum)   | 5.00 €                          | 5.00€           |
| Campervan/motorhome service area (waste dump,fill-up water)   | 5.50 €                          | 5.50 €          |
| Campervan/motorhome package (2 persons +1 pitch with electricity 10 ampers+1 animal)                  | 16.50 €                         |                 |

Deposit: 100 euros (90 € deductible of the bill +Booking fees:10 € no deductible of the bill) The balance have to be paid the day before leaving Taxes: per person and per night (from 18 years old): 0.61 € Free Shower. The presence of one parent is required for the minors

Renting weekly price 2022 Prices to suit any budget

| ACCOMODATION Rentals in July and August :<br>From Sarturday 03.00pm to Saturday 10.00am                   | 14/05⇔02/07<br>27/08⇔10/09 | 02/07 <b>⇒</b><br>16/07 | 16/07⇔<br>20/08 | 20/08⇒<br>27/08 | May-June-September  |
|---|----------------------------|-------------------------|-----------------|-----------------|---|
| SAFARI 4 persons (mobil home 21m²) With terrace with roof   | 250 €                      | 530 €                   | 690 €           | 560 €           | The night 100 € for 4 pers  |
| O'HARA 4 persons (mobil home 24 m²)+ terrace without roof   | 250 €                      | 530 €                   | 690 €           | 560€            | The night 100 € for 4 pers  |
| TRIGANO 5 persons (mobil home 26 m²) +terrace without roof  | 300 €                      | 600€                    | 800€            | 630€            | The night 100 € for 4 pers  |
| CHALET 5 persons (25 m²) + terrace without roof   | 270 €                      | 560 €                   | 730 €           | 590 €           |   |
| GRAND MISSOURI 5 persons mobil home 32 m² external wood + terrace without roof                            | 270 €                      | 560 €                   | 755 €           | 590 €           | The night 100 € for 5 pers  |
| OPHEA 5 persons<br>Mobil home 28 m² + terrace without roof  | 270 €                      | 560 €                   | 755 €           | 590 €           | The night 100 € for 5 pers  |
| <b>Original Tente Bivouac DKbane</b> 4 m <sup>2</sup> for 2 pers on a wood plateform with a table outside | 195 €                      | 290 €                   | 290 €           | 290 €           | The night 40 € may – june sept<br>The night 49 € in july and august |
| Original Cabadienne 6 m² for 2 pers +terrace  | 195 €                      | 290 €                   | 290 €           | 290€            | The night 40 € may – june sept<br>The night 49 € in july and august |

Possibility to rent per night in may, june and september 80 € for 2 persons or 200 € per week for 2 persons!!

Down payment : 30% + Booking fees: 10 € non deductible of the bill - 30 days before your arrival you have to pay the balance

Taxes: 0, 61 € per person 18 years old and per night Animal accepted + 15 € for one animal and per week There is no sheets and pillow cases in our renting.

6 m<sup>2</sup> for 2 pers +terrace

Payment accepted : Credit Cart - credit transfert- cash

There is no television –The final cleaning must be done by the tenant

**Sheets + pillow cases disposable** = 10 euros for double bed and 8 euros for single bed (on booking only)

Our prices are inclusive: water, gas, electricity

You can book or check our available :On our website: www.les-granges.com, by phone: 00 33 (0)5 65 32 46 58 booking and payment on line (secured payment SSL)





# ACCOMODATION

|   | ACCOMODATION  |  |
|---|---|--|
| SAFARI mobil home for 4 pers<br>Year: : 2002<br>21 m <sup>2</sup> + terrace with roof :8m <sup>2</sup>                                    | 1 room with 1 bed for 2 pers (larg 140cm)     1 room with 2 singles beds (larg 80cm)     kitchen (cooker gaz, fridge, microwave , electric coffee machin), heatting.     Shower and toilet - table and chairs out side        |  |
| Ohara mobil home for 4 pers<br>Year 2003<br>24 m² more terrace without roof 6m²   | 1 room with 1 bed for 2 pers (larg 140cm) 1 room with 2 singles beds (larg 80cm) kitchen (cooker gaz, fridge, microwave, electric coffee machin), heatting. Shower and toilet - table and chairs out side                     |  |
| TRIGANO Mobil home for 5 pers Year: 2015 Surface without terrce 26 m² + terrasse without roof 6 m²  | 1 room with 1 bed for 2 pers (larg 140cm) 1 room with 2 singles beds (larg 80cm) sofa bed - heatting. kitchen (cooker gaz, fridge, microwave , electric coffee machin Shower and toilet - table and chairs out side           |  |
| CHALET for 5 pers Year 1990 Surface totale without terrace:25 m <sup>2</sup> + terrace without roof: 3.5 mx2m                             | 1 room with 1 bed for 2 pers (larg 140cm) 1 mezzanine up stair :2 lits simples (larg 80cm) sofa bed - heatting. kitchen (cooker gaz, fridge, microwave, electric coffee machin) Shower and toilet - table and chairs out side |  |
| GRAND MISSOURI for 5 pers Mobil home in wood Year 2002 Surface totale without terrace: 32 m <sup>2</sup> + terrace without roof: 3.5 mx2m | 1 room with 1 bed for 2 pers (larg 140cm) 1 room with 2 singles beds (larg 80cm) sofa bed - heatting. kitchen (cooker gaz, fridge, microwave, electric coffee machin Shower and toilet - table and chairs out side            |  |
| OPHEA mobil home 5 pers Year 2003 Surface totale hors terrasse :28 m² + terrace without roof 6m²  | 1 room with 1 bed for 2 pers (larg 140cm) 1 room with 2 singles beds (larg 80cm) sofa bed - heatting. kitchen (cooker gaz, fridge, microwave , electric coffee machin Shower and toilet - table and chairs out side           |  |
| Original Tente Bivouac DKbane Year: 2022 4 m² for 2 pers pers on a wood plateform with a table outside                                    | 2 beds x 1 person (90cm) Sur plateforme bois avec table en bois à l'extérieur   |  |
| Original Cabadienne<br>Year 2022  | 2 beds x 1 person (90cm) Terrace  |  |



### **BOOKING CONTRACT 2022**

| NAME Adress:Tel home :Tel cel  |            |                               |             | ро  | ırname Town:   |  |                  | ntry :      |
|--|------------|-------------------------------|-------------|---|--|--|------------------|-------------|
| Ter nome :   | <u> </u>   |                               | L. man      |   |  |  |                  |             |
| Did you come before □ no □ y<br>How have you known the campsite? : □ G   |            | ich year ? :<br>□ Internet□ F | riends Name | of gui  | ide or internet:   |  |                  |             |
| $ \begin{array}{cccccccccccccccccccccccccccccccccccc$  |            | :                             |             |   | Marque :<br>° tatouage :   |  |                  |             |
| Number of people present during your sta   | ıv.        | perso                         | on          |   |  |  |                  |             |
|  | year old   |                               | ,,,         |   | Name surnam  | vea  | ar old           |             |
| 1  | •          |                               |             |   | 4  |  |                  |             |
| 2  |            |                               |             |   | 5  |  |                  |             |
| 3  | <u> </u>   |                               |             |   | 6  |  |                  |             |
| □ CAMPING CONTRACT   |            |                               |             |   | □ RENTING CONTRACT M   | 10BIL H  | OME OR           | CHALET      |
| I accept the general terms and want to book a place for :  |            |                               |             | I accept the general terms and want to book : |  |  |                  |             |
| □ a caravan □ a tent □ un camping car/motorf   | rom the sa | r arrival date)               | <u>am</u>   |   | ☐ 1 CHALET (year 1990) (5 pers) ☐ 1 mobil home OPHEA (year 2003) (5 pers) ☐ 1 mobil home TRIGANO (year 2015)( 5 pers) ☐ 1 mobil home OHARA (year 2003) (4 person or 1 mobil home SAFARI (year 2002) (4 person or 1 chalet mobil, GRAND MISSOURI (year 1 Tent bivouac Dkbane (year 2022) (2 person or 1 Tent wood cabadiene (year 2022) (2 person or 1 Tent wood cabadiene (year 2022) (2 person or 1 Tent wood cabadiene (year 2022) (2 person or 1 Tent wood cabadiene (year 2022) (2 person or 2022) | ers)<br>rs)<br>ers)<br>r 2003) (5 per<br>rs)<br>ers) | rs)              |             |
|  |            |                               |             |   | Departure date/ to Saturday be   |  |                  |             |
| Price 2022 :   | numb       | Prix 19/ <b>06</b>            | Total en €  |   |  |  |                  |             |
| Pitch for 6 persons maxi   | er         | to 20/08<br>21.70 €           |             |   | Tarif 2022 :   | Number   | Price            | Total en €  |
| Package simple (2 persons + 1 pitch with 1 car) Package confort (2 persons + 1 pitch with 1 car  | +          | 26.50€                        | 1           |   | The cost of your stay  |  | Х                |             |
| + Electricity 10 ampères)  |            | 26.50 €                       |             |   | , ,  |  |                  |             |
| Additional pich (1 car maxi)   |            | 7.50 €                        |             |   | Booking fees   | 1  | X 10.00          | + 10.00     |
| Electricity 10A (you need :european plug   |            | 4.90 €                        |             |   | Deby had (if it is available   |  | euros<br>FREE    |             |
| and/or french plug/ extention cord 20 meters)  |            |                               |             |   | Baby bed (if it is available   |  | FREE             |             |
| Additional adult 8 years old and more  |            | 7.10€                         |             |   | Extra person (+10% of the cost of the stay   |  |                  |             |
| Additional child 2 to 7 years old (free under 2 years old)   |            | 4.80 €                        |             |   | Housework option   |  | 31 euros         |             |
| Animal (1 maximum, vaccinated, kept on lead)   |            | 2.50 €                        |             |   | Animal (1 maximum, vaccinated, kept on   |  | 15 euros         | 1           |
| Fridge (on booking only for 5 days minimum)  | 1          | 5.50 €                        |             |   | lead)  |  | V 40             |             |
| Price of one night   | +          | 0.00 €                        |             |   | Sheets + pillow cases disposable for double bed  |  | X 10 euros       | 1           |
| Number of nights   |            |                               |             |   | Sheets + pillow cases disposable for single  |  | X 8 euros        |             |
| Booking fees   | 1          | X10 €                         | + 10.00 €   |   | bed  |  | X 0 Cu103        | 1           |
| Taxe:  |            |                               |             |   | Taxe :   | II.  |                  |             |
| number of people from 18 years old x n   | umber of   | nights x 0.61 €               |             |   | number of people from 18 years old x ı   | number of nig  | ghts x 0.61 €    |             |
| Total cost of the stay   |            |                               |             |   | Total and of the other   |  |                  |             |
| Downpayment to deduce  | 1          |                               | - 100.00€   |   | Total cost of the stay   |  |                  | 1           |
| It left to pay at the campsite   |            |                               |             |   | Down payment to deduce :   |  |                  | -           |
| one day before leaving the campsite  |            |                               |             |   | (30 % of the cost of your stay + 10 € for book   | ing fees)  |                  | 1           |
| and any management of the same   |            |                               |             |   | AMOUNT YOU WILL HAVE TO PAY 30 DA  |  | YOUR             |             |
| The deposit is done by: $\Box$ Cash  |            |                               | fer         |   | ARRIVAL  |  |                  |             |
| Amount   | € Ba       | nk :                          |             | on .  | //2022   | /visa card   | d credit ca      | ırd number  |
| N° CB:   | I + I      | 1 1 1 1 1                     | expiration  | date  | Control number   | . (behind the  | he card the last | 3 numbers ) |
| The balance have to be paid :  |            | -1 +                          |             |   |  | (5511110 ti  |                  | 5d          |
|  |            | aat 20 Days                   | h afa ua    | - wr!   | A.   |  |                  |             |
| When you rent a mobil hom  |            |                               |             |   |  |  |                  |             |
| When book a camping place: one day before leaving the campsite I declare that i have read the generals booking terms and conditions described and agree to comply with them completely |            |                               |             |   |  |  |                  |             |
| I declare that i have read the gene  | erals b    | ooking tern                   | ns and cond | dition  | is described and agree to comp   | oly with th  | nem compl        | etely       |
|  |            |                               |             |   |  |  |                  |             |
| Date : le :/2022   |            |                               |             |   | Confirmation on/:2   | 022  |                  |             |
| Signature of the customer:   |            |                               |             |   | The campsite:  |  |                  |             |
|  |            |                               |             |   |  |  |                  |             |

#### GENERAL TERMS FOR THE RENTING OF A MOBIL HOME OR CHALET:

#### 1)How To Book

Simply return the booking contract, duly accompanied by the required deposit (30%) and the booking fee (10€)

#### 2)The reservation

The reservation becomes official upon receipt of the contract and deposit. A confirmation will then sent back by return post. The balance have to be pay 30 days before the arrival of the customer, or the booking will be cancelled

#### 3) Your arrival days

You have access to your mobil home after 15 h 00 – you can arrive until 20 h 00.

The day of your departure, you have to leave the mobil home before 10 h00.

#### 4) Your stay

The period takes effect on the day stipulated in the reservation contract. In case of late arrival or earlier departure, You will not have any reduction of price.

5) Caution :You must check the inventory list. If you broke something it will be not give you back the caution 160 € And if you do not clean before leaving you will have to pay 31 €

### GENERAL TERMS FOR A CAMPING PLACE

Simply return the booking contract, duly accompanied by a deposit of  $100 \in (90 \in for down payment and <math>10 \in for the booking fee)$ 

#### Your arrival

You have access to your camping pitch after 10 h 00 – you can arrive until 20 h 00. The day of your departure, you have to leave the camping pitch before 10 h00.

#### Your stay

The period takes effect on the day stipulated in the reservation contract. In case of late arrival or earlier departure, You will not have any reduction of price.

#### Cancellation

If the tenant have to cancel the stay 30 days before his arrival date because of sickness or death in is family The deposit (excluding the booking fee) will be refunded.

If the cancellation is received within 30 days of his arrival date, the deposit cannot refund

#### **CONDITIONS GENERALES**

You can pay the deposit:

- By credit card/visa card by phone or with our booking on line system
- by credit transfer :

Our International Bank number is (IBAN) : FR 76 3000 4019 6900 0100 8041 370 Bank identification code (BIC): BNPAFRPPBRV Name of the Bank: BNP Paribas à Biars sur Cere

SHORT OF BAN

Address: BNPPARB BIARS CERE - Name of the account owner: ROMIGIL (Camping les granges)

#### Insurance

The hirer should posses an assurance civil liability, of bad weather, natural disasters, and he should inform is insurer.

#### Cancellation

If the tenant have to cancel the stay 30 days before his arrival date because of sickness or death in is family The deposit (excluding the booking fee) will be refunded.

If the cancellation is received within 30 days of his arrival date, the deposit cannot refund. Accès

The camping is open from 1st of May untill 15th of September.

The reception office in high season is open from 9 h to 13 h and 15 h to 20 h and in low season from 9 to 12 and 3 to 19h

The camping is open from 8h to 22 h. If you arrive after 22h you will have to leave your car in the parking outside

#### **Animals**

The animals are accepted if they are held the leash they can't be leave alone. They have to be inoculated according to the legislation current and be tattoo.

#### Internal rules

The campsite is closed from 22H00 till 8. 00. after 22. 00 please leave your vehicle in the parking.

For the security of your children, the speed is limited in camps to 10 km / hour.

To answer the recommendations of the DDASS, pairs of <u>shorts and Bermuda shorts are forbidden in the swimming pool</u>, only the pair of trunks is authorized.

The use of bleach is forbidden to allow the good functioning of the sceptic pits.

The swimming pool is not controlled by a monitor; the children have to be watch on by an adult.

You have to pass down the shower point to access to the swimming pool. It is forbidden to eat, or smoke in the area of the swimming pool. The swimming pool opens from 10 h to 21h.

The animals have to be inoculated according to the legislation current and be tattoo. They have to be held with a leach

They are not allowed in the sanitary facilities. They must not be left alone.

The electric barbecue is not allowed

The dust bin is out the camping near the volley ground.





Camping les Granges\*\*\* 46110 VAYRAC (France) - Tel : (33) (0)5.65.32.46.58 Inscription au RCS Cahors : 44208843100014

# Near the river in a natural environment!!













# Open your eyes... The dordogne valley, a surprising journey!















Credit photo Lot Tourisme C. Novelle

Crédit photo; OTVD/ Cochise C









 Grands Sites

de Midi-Pyrénées













# BE SMART, GET THE FFCC CARD.

Benefit from the cancellation insurance **AND ENJOY YOUR HOLIDAYS!** 











# THE FFCC CARD OFFERS TO YOU:

An insurance for cancellation or interruption of your stay. It applies in case of theft of your vehicle or accident, death or hospitalization through sickness or accident, change or cancellation of your holidays by the employer, destruction of the personal home through fire, theft at the private home, theft of the identity papers or passports, the recurrence or worsening of an illness, complications due to pregnancy, your employer changing the date of your paid holidays. Redundancy of yourself or your spouse provided that the procedure had not been started by the day on which you took out this policy. Obtaining employment as a salaried employee or paid training. Your notification for an university examination resit...

In all cases, the guarantee would only intervene insofar as the guaranteed event incurs the complete cancellation of the stay, up to the limit guarantee of 1 600 €.

### **ALSO INCLUDING:**

- > A third-party insurance
- > A guarantee for camping material damage
- An individual accident insurance

- Repatriation assistance
- > Legal protection

DISCOUNTS exclusive to FFCC cardholders: take advantage of exclusive offers from our partners and our more than I 100 campsites, giving you discounts on pitches and mobile-home renting.

MORE INFORMATION: to be updated, free magazines, the FFCC biannual "Liaison", and many others practical guides specialized in all sorts of camping ...visit our website www.ffcc.fr **DEFENDING YOUR RIGHTS**: the FFCC is your spokesperson to the local authorities and professionals in tourism.

| PLEASE RETURN TO THE FFCC - 78, RUE DE RIVOLI - 75004 PARIS   |   |  |  |  |  |  |  |
|---|---|--|--|--|--|--|--|
| ıme :First name :   |   |  |  |  |  |  |  |
| Date of birth :/ Name and First name of your spouse :   |   |  |  |  |  |  |  |
| Children less than 25 years old with you :  |   |  |  |  |  |  |  |
| Email :   |   |  |  |  |  |  |  |
| You use : □ a tent □ a caravan □ a camping-car □ a mobile home  |   |  |  |  |  |  |  |
| ☐ I want to receive a <b>FFCC card 2022*</b> including a cancellation insurance and   | I send 36 €   |  |  |  |  |  |  |
| I pay by Credit card > contact us by phone at +33   42 72 84 08 or send us an email info@ffcc.fr or go to the website www.ffcc.fr heading «devenir adhérent»  |   |  |  |  |  |  |  |
| At : Date and signature   | CACHET DU TERRAIN DE CAMPING  |  |  |  |  |  |  |
| Tick one or all the boxes bellow if you wish:  □ receive FFCC publications in dematerialized format  □ receive your FFCC membership card in dematerialized format  □ receive commercial offers from the FFCC  □ receive commercial offers from FFCC partners  *The family card (couple with or without dependent children less than 25 years old, or grandchildren) valid from 01/01 to 31/12.  Membership includes insurance coverages, FFCC publications, FFCC newsletters and club benefits. | Camping Les Granges<br>Lieu dit les Granges<br>46110 VAYRAC<br>RCS 44208843100014 |  |  |  |  |  |  |

The information requested on this registration form is collected in order to honor the benefits for which you are suscribing. Your data may be transmitted to our subcontractor partners in order to execute the sending of certain products and services to which you have subscribed. Phones, e-mail and information about your spouse are essential to build your membership. The type of material is collected for statistical purposes. Only your name, address and membership number will appear on your FFCC card (mandatory). You have at any time a right of access and rectification to your information. The collected data are kept for the duration of the membership and during the next 3 years except against your order.